

## Case Scenario - Jack Duckworth (DOB 26/09/1964) AA123456A

### Claim Details

Mr Jack Duckworth (AA123456A) has made a claim to Income Support and Incapacity Benefit and also wishes to claim HB and CTB. He first contacted the Jobcentre Plus on 12<sup>th</sup> June 2006. He returned his signed statement on 20<sup>th</sup> June 2006 and all the necessary evidence for verification purposes on 20<sup>th</sup> June 2006.

### Personal Details

Jack lives with his wife, Vera Duckworth (DOB 25/02/1966, Nino AB123456A) and one child Peter Duckworth (DOB 17/03/1991) in a privately rented property at 36 Warbreck Hill Road, Blackpool, FY2 9SU. Vera is related to the landlord.

Neither customer nor partner is:

In hospital, receiving a training allowance, studying, in residential care home, on Work Based Learning for Skill Seekers or have returned to the UK in the last 5 years.

Jack was on the blind register but was removed from it on 12<sup>th</sup> September 2005 and Vera is still on it.

Jack and Vera are Peter's natural parents. Peter does not attend boarding school. Vera is receiving child benefit for Peter and the ChB number is 11223344NN. Peter is not on the blind register and Jack and Vera do not pay for childcare.

### Non-Dependants

There is one other person normally living in the household, which is Vera's sister Michelle Smith (28/06/1970). Michelle works and pays Jack and Vera £40 per week for her keep. Michelle works over 16 hours per week, earns £160 weekly and has no other money coming in.

Michelle is not in legal custody, registered blind, severely mentally impaired or in hospital.

### Other Benefits, Income and Savings

Vera started work as a part time telephonist for Sky based in Blackpool on 30/04/2002. She works 15 hours per week and is paid £600 per calendar month. Her employee reference is 12345. Vera has a deduction from her wages of £1 for sports & social club and also has a refundable expense of £1 for parking. Her hours do not vary.

Jack is unable to work due to illness. Neither the customer nor partner has caring duties and they do not receive SSP, SMP, RP or CA.

Jack has a building society account with £1000.00, Vera has a bank account with £1000.00 They do not have any other form of savings. No property or land.

The only benefit in payment is child benefit and Jack is waiting to hear about IS and IB.

Jack is owed £50 by his friend and is expecting it back on 23<sup>rd</sup> December 2006 and Vera is entitled to £38.44 for Child Tax Credit. Jack pays £15.00 weekly towards the up keep of a student.

Jack is not getting or waiting to hear about HB and/or CTB and wants to make a claim for both these benefits.

Vera has previously claimed HB & CTB for a previous address.

### Rent Details

Jack and Vera rent the whole of their unfurnished semi detached property from a private landlord in Blackpool and there is no agent. They have a short term assured tenancy, which is due to end 01/05/2007. Both customer and partner moved to the address on 01/05/2004, they pay £515 calendar monthly and the rent has not changed. They occupy the whole property and the customer is responsible for re-decoration and receives the council tax bill.

They do not use their home for business. Jack and Vera pay £5.50 for the use of a garage, this is included in with the rent.

Jack wants his HB paid to himself and directly into his bank account, Nationwide Building Society and has provided the relevant details.

Jack has given his permission for the LA to disclose information to his landlord.

Verification

Section 19 has been satisfied.